

Palm Island Essentials Support Scheme Terms and Conditions

(PIESS) Commenced 1st AUGUST 2025 to a \$500,000AUD investment - now ending 30th June 2026

The CEQ Palm Island Essentials Support Scheme (PIESS) provides discounts to prices across essential items in your trolley from the 1st of August, PIESS funded under CEQ's Good Pasin' (Give-back) program, will deliver up to \$500,000 worth of subsidies on a wide range of everyday products.

The recipient on receipt of either goods or other assistance acknowledges that CEQ has no obligation associated with financial loss or any public or product liability claims.

Eligibility for the Palm Island Essentials Support Scheme (PIESS):

- Simply shop from the range of eligible 'Essential Staple' products to receive the discount, which is applied automatically at the register during purchase.
- PIESS is not applicable on the Federal Low-Cost Essentials Subsidy Scheme lines.

PIESS Funding and Access Time-frame:

The Palm Island Essentials Support Scheme is funded under CEQ's Good Pasin' (Give-back) program, will deliver up to \$500,000 worth of subsidies on a wide range of everyday products. The discount applied through PIESS will be applied to all eligible products purchased from the 1st August 2025 onwards.

The following applies to this Support Scheme:

- Community Enterprise Queensland offer a 20% discount on eligible goods at the point of tender to all customers, subject to the program terms and conditions below.
- The discount applies to eligible product purchases made on ANY DAY of each week.
- Community Enterprise Queensland may refuse to honour the discount where they suspect fraud.

Departments EXCLUDED from attracting the PIESS discount at register are as listed:

- Confectionary including any products with chocolate or containing high sugar inc soft drinks, cordials, sports drinks and juice.
- Unhealthy Snack foods
- Hair Care/Deodorants/Toiletries/Soap-Body wash/Skin care
- First-Aid
- Tobacco
- Pet Accessories
- Delicatessen
- Baby Accessories
- Plates, Cups, Cutlery & Napkins
- Seasonal Lines
- Creams/Custards/Cakes/Desserts/Pastry/Ice-cream
- Plants/Flowers
- Alcohol
- Mobile Phones / EPAY/Gift Cards
- Flights
- Fuel / Gas
- Power cards
- Newspaper and magazines
- Freezer and Grocery Department items
- Fresh Fruit & Vegetables
- Car Care
- Clothing
- Electrical
- Furniture
- Gardening & Lawn care
- Hardware
- Giftware & Novelties/Toys
- Household Cleaning
- Housewares/Manchester/Haberdashery
- Sporting/Camping/Fishing
- Variety/Stationary
- White/Brown Goods
- Catering/Takeaway
- Small Goods; Bacon/Others
- Bakery/Sundry fresh and frozen
- Desserts fresh and frozen
- Dairy Goods/Butter/Margarine/Cheese/Yogurts
- Meat/Chicken Fresh & Frozen
- Eggs

All CEQ decisions around application of this discount are final, and no correspondence will be entered into.

Except for any liability that cannot be excluded by law, (CEQ) Community Enterprise Queensland (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Palm Island Essentials Support Scheme, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) Community Enterprise Queensland may refuse to honour the discount where they suspect fraud.